

NEWS from CPSC

U.S. Consumer Product Safety Commission

Office of Information and Public Affairs

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FOR IMMEDIATE RELEASE

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Firm's Recall Hotline: (877) 654-6364

CPSC Recall Hotline: (800) 638-2772

CPSC Media Contact: (301) 504-7908

Digital Color Printers Recalled by Oki Data Americas Due to Risk of Electrical Shock

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed.

Name of Product: C9600 Series Digital Color Printers

Units: About 400

Importer: Oki Data Americas, of Mount Laurel, N.J.

Manufacturer: Oki Data Corporation, of Japan.

Hazard: The recalled digital color printers have an internal electrical problem that could result in electrical shock to consumers.

Incidents/Injuries: None reported.

Description: The digital color printers are beige colored and measure 27 inches wide, 25 inches deep and 20 inches high. "Oki Printing Solutions" and model "C9600" are printed on the front of the unit. The following serial numbers are included in the recall. The serial number is located on the back left side of the printer.

Serial Numbers
AA56002655A0 through AA56002804A0
AA58001468A0 through AA58001617A0
AA58002702A0 through AA58002801A0

Sold at: Authorized OKI Printing Solutions Dealers and Solution Providers nationwide from August 2005 through September 2007 for about \$3,500.

Manufactured in: Japan

Remedy: Consumers should immediately stop using the recalled printer. Do not touch the printer or attempt to turn it off. Unplug the printer immediately by pulling the plug from the wall socket. Unplug the printer before locating the serial number on the back of the unit. Contact the firm for a free inspection and repair.

Consumer Contact: For additional information, contact Oki Data Americas toll-free at (877) 654-6364 between 8 a.m. and 6 p.m. ET, or visit the firm's Web site at www.okidata.com



[Send the link for this page to a friend!](#) The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of serious injury or death from more than 15,000 types of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$700 billion annually. The CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard or can injure children. The CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed significantly to the 30 percent decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270, or visit CPSC's web site at www.cpsc.gov/talk.html. To join a CPSC email subscription list, please go to www.cpsc.gov/cpsclist.aspx. Consumers can obtain this release and recall information at CPSC's Web site at www.cpsc.gov.